Did you know?  Today, we official switched the Technology Department to Operation RTS (Remote Technology Support)

Today and tomorrow we are anticipating having more service requests than average since this is the first-time teachers and staff are working remotely. Please be patient as we address all issues as fast as we can.

How we can help:

* If you are having issues connecting to your wireless at home, please call the helpdesk line at 856-614-5605. The team will be able to assist you with contacting your ISP
* If students are having technology issue, please send the request to [Helpdesk@leap.rutgers.edu](mailto:Helpdesk@leap.rutgers.edu) , please include student's full name and student's ID
* If a student needs internet, please have them contact Maria Cruz from the parent unit at 856-638-8730.
* If students need a laptop please send the request to the helpdesk, and please CC your principal or supervisor. The IT team will make arrangement for pick up.
* As for you, awesome teachers and staff please send all requests to the helpdesk. The IT team will be using TEAM viewer and ZOOM Microsoft teams as well to assist.

**Lastly, I know this a stressful time but together we'll get through this. Be safe and stay healthy.**